# Frequently asked questions for the tenant board member ballot 2025

## What does the mhs homes Group Board do?

* Meets around ten times a year to make decisions about how we’re run
* Works out how to do more of the things our tenants like
* Looks at improvements we could make in delivering services
* Checks we’re meeting legal and regulatory obligations
* Supports delivery of the Group Strategic Plan and upholds our values

## What could I do for the Group Board?

* Be you! Bring your perspective as one of our tenants
* Challenge us and contribute your own ideas
* Share responsibility for board decisions and help shape our future

## What will I need to do as a member?

* Attend all Group Board meetings. They usually take place every other month and are during office hours at our Broadside Head Office.
* Read reports before meetings and think of any questions you may have. They’ll be prepared by colleagues around the business. You’ll get an android tablet for viewing reports and emails.
* There are a few extra meetings throughout the year that you might be asked to attend. They can be in office hours or evenings.
* The Board runs an ‘Away Day’ each year. They’re usually two-day events, held at a hotel in London or Kent. They’re great for planning and training and spending some time with your fellow board members.

## Will I be paid?

Yes – you’ll be paid £10,197.00 a year, subject to tax and National Insurance, plus expenses. It’ll be paid to you monthly.

## If I need to take unpaid time off work, can you make up the loss of my earnings?

Unfortunately, we can’t. The fee of £10,197.00 a year compensates for any loss of earnings. We will pay any expenses you incur to attend Board meetings.

## How long can I be a tenant board member for?

Tenant Board Members are elected every year. You can be on the board for up to six years.

## Is there any support or training for tenant board members?

Yes! The Group Chair, your fellow board members and colleagues from mhs homes will all help guide and mentor you. Our friendly Governance Team will also help you prepare for meetings. Plus, we’ll arrange external training and conferences for your personal development.

## Who’s on the Group Board?

* The Chair of the Group Board, who leads the meetings
* The CEO of mhs homes
* External Non-Executive Directors who have special skills and experience - and great ideas about the housing sector

## Does anyone else come to Group Board meetings?

* Our Director of Governance and Compliance and Executive Directors
* A colleague from VOICE (which is our staff forum)
* Someone from our Governance Team (who takes the minutes)
* Managers may come along to give presentations.

## Are the meetings formal?

Yes. We have an agenda and time limits, but the meetings are run in a friendly and inclusive way.

## How do I apply?

You are required to collect 20 names and signatures from other mhs homes tenants (named on the tenancy) who support you. You need to fill out the nomination form and include a statement that explains why you think you’d be a brilliant Board Member. We’ll need a professional looking photo too (head and shoulders). Your statement and photo must be returned to our office by noon on Thursday 24 April.

## What support can you provide?

We can help with filling out the forms, including ideas on how to collect the 20 signatures. Just give us a call on 01634 354167 or email [governance@mhs.org.uk](mailto:governance@mhs.org.uk)

We welcome nominations from all tenants. We can provide the support you need to participate fully as a Tenant Board Member.

## How else can I be involved?

If you don’t want to stand for election, there are several other opportunities to get involved. You could be a member of our **Customer Scrutiny Panel**, join our **Customer Experience Group,** become an **Estate Champion** or join our **Resident Asset and Maintenance Panel**. You could learn new skills, meet new people and help us deliver excellent services for all our customers.

Have a look here for details [Get involved | mhs homes](https://mhs.org.uk/existing-customer/get-involved/)

## Where can I find more information?

There’s some great advice here from [gov.uk charity trustee what’s involved](https://www.gov.uk/guidance/charity-trustee-whats-involved).

* Email [governance@mhs.org.uk](mailto:governance@mhs.org.uk)
* Phone 01634 354167
* Visit our webpage [get involved as a tenant board member](https://www.mhs.org.uk/existing-customer/get-involved/tenant-board-members/)